



# UPDATE

## CHECKLIST

*To help make this transition as smooth as possible, we encourage you to review the important action items and information included in this guide.*

### Update Timeframe



**4:00pm**  
**Friday, 8/14/2026**  
**System update begins**



**System update continues from**  
**August 14 - 17, 2026, with service**  
**interruptions throughout the**  
**weekend.**



**9:00am**  
**Monday, 8/17/2026**  
**System update complete**

### General

- ☐ Confirm and update phone number, email address, & mailing address via internet banking or in-person by 7/31
- ☐ Carry an additional form of payment, as debit card transaction limits may be reduced from 8/14 - 8/17
- ☐ If necessary, review account details & balances before the update begins on 8/14 before 4:00pm.
- ☐ Automated Telephone Banking users should review the new system instructions, located in the FAQs, for access information following the update

continue >>>

## Internet Banking

- ☐ Save your User ID somewhere safe prior to the update start time
- ☐ Download the new mobile app & begin using when the system is restored on 8/17
- ☐ Remove any saved URL bookmarks to online banking & replace with the new URL on 8/17
- ☐ Download transaction history or statements you may need until the system is fully restored
- ☐ Quickbook/Quicken users should import & download history on 8/13
- ☐ Review & re-establish bill pays, external transfers, & alerts, as necessary, after the system is restored
- ☐ If applicable, re-enroll in e-statements after the system update is complete
- ☐ Review the *Internet Banking Update Guide* in full for instructions on the new online & mobile banking system



## Extended In-Branch Assistance

### Select Dates / Locations

**Sunbury**  
5:30 - 7:00pm  
**Tuesday, August 18**  
**Wednesday, August 26**

**Hummels Wharf**  
5:30 - 7:00pm  
**Monday, August 17**  
**Wednesday, August 19**  
**Tuesday, August 25**

**Middleburg**  
5:30 - 7:00pm  
**Tuesday, August 18**  
**Wednesday, August 26**

**Northumberland**  
5:30 - 7:00pm  
**Monday, August 17**  
**Tuesday, August 25**



**Extended Telephone Response Hours**  
**Monday, August 17 - Thursday, August 20, 2026**  
**Agents Available 8:30am - 7:00pm**  
**General Phone Assistance: 888-966-6282**  
**Internet Banking Assistance: 570-966-7456**

*Extended branch hours are dedicated to update-related assistance.  
Routine banking transactions & account services will not be  
available during the extended support hours.*



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888-966-6282

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